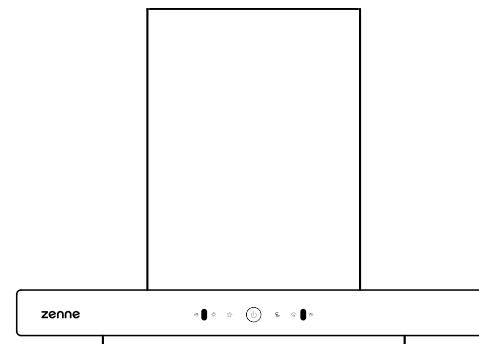


# Instruction Manual

**zenne**

**ZRH-T911RH-B**



Zenne Infinity Sdn Bhd. (560198-X)  
Lot 1863, Jalan Kolej, 43300 Seri Kembangan, Selangor Darul Ehsan, Malaysia.  
Tel: 03-8948 9088 Fax: 03-8948 9033  
E-mail: [zenne@zenne.com.my](mailto:zenne@zenne.com.my) Website: [www.zenne.com.my](http://www.zenne.com.my)

# Instruction Manual

Thank you for your support on Zenne product. Please read this manual carefully before using the product and follow the safety instruction while operating the product. Keep the manual in a safe place for your future reference.

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## MEMO

## SAFETY PRECAUTIONS

- Never allow children to operate the appliance.
- This cooker hood is for home use only. It is not suitable for barbecues, commercial kitchens, roast shops, or other commercial uses.
- Clean the cooker hood and its filter regularly to maintain good working condition.
- Always follow the instructions in the manual when cleaning the cooker hood, and ensure the unit is kept away from fire hazards. Failure to clean it properly may result in a fire risk.
- Do not allow direct baking flames from a gas cooker to come into contact with the unit.
- Ensure the kitchen is well-ventilated.
- Before connecting the appliance, check that the power supply cord is not damaged. If damaged, the cord must be replaced by a qualified service technician.
- Ensure adequate ventilation in the kitchen when the cooker hood is used alongside appliances burning gas or other fuels.
- Do not discharge the exhaust air into a flue that is used for exhausting fumes from appliances burning gas or other fuels.
- Comply with local regulations concerning air discharge.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a person responsible for their safety.
- Supervise children to ensure they do not play with the appliance.
- Do not use an open flame under the range hood.
- **Caution:** Accessible parts may become hot when used with cooking appliances.

## WARRANTY

### TERMS AND CONDITIONS OF WARRANTY:

Thank you for purchasing a Zenne product. We warranty the provision of complimentary repairs for the Zenne Range Hood for a period of 2 years for general and 5 years for motor from the date of purchase subject to the terms and conditions listed below.

1. This warranty only applies to those product(s) purchased directly, for domestic use in Malaysia, from Zenne authorized dealers, where the product is supplied by Zenne Infinity Sdn. Bhd. Zenne does not provide standard warranty for any purchases made from any online platform and or unauthorized dealers.
2. This warranty covers manufacturing defects or failures to normal usage within the specified warranty period. Zenne Infinity Sdn. Bhd. or its authorized service dealers, will at its discretion either repair or replace the defective parts of the product without charge. All replacement parts under this warranty shall become the property of Zenne Infinity Sdn. Bhd.
3. This warranty card is not replaceable if it is lost or misplaced.
4. Faulty Zenne Range Hood can be sent to Zenne Infinity Sdn. Bhd. or its authorized dealers for repair. Consumers will be responsible for any transportation costs associated with any necessary repair services conducted at the consumer's premise.

The conditions not covered under this warranty, are:

- (a) Damage caused by household pests, fires, natural disasters, floods or pollution.
- (b) Any damage or defects incurred by unauthorized repair services, improper installation, unauthorized modification or alteration, misuse, negligence, riot and accident.
- (c) The product is damaged due to commercial usage (Warranty covers the products intended for personal household usage only).
- (d) Defects caused as a result of the consumer failing to follow instructions as stated in the user manual, etc. not performing proper cleaning and maintenance method.
- (e) Damage of external finishing (discoloring after prolong usage), accessories and removable and / or breakable items i.e. battery, knobs, enameled / chromed stainless steel surface coating or finishing.

### Note:

You are required to present the warranty card together with the purchase receipt or refer to its production date for your warranty service. Zenne Infinity Sdn Bhd or its authorized service dealer reserves the rights to decline any warranty claim should one or both documents fail to be presented. If you require any further assistance and/or information, please contact any of our authorized dealers.



## Electrical Shock Hazard

- Only plug this unit into a properly earthed outlet. If in doubt, consult a qualified electrician.
- Failure to follow these instructions could result in death, fire, or electric shock.

## FUNCTIONS AND FEATURES

1. Strong suction, clever use of centrifugal impeller high-speed operation to generate a strong cyclonic airflow, forming a strong suction, air volume better than the national standard, to ensure effective suction and discharge of grease and smoke.
2. low noise, excellent aerodynamic system design, the use of high-quality ball bearing motor and precision-made impeller, to ensure that the range hood runs more smoothly and lower noise.
3. novel appearance design, using modern industrial design theory and ergonomics design, three-dimensional sense of strong, show the noble and luxury quality.
4. Safe and reliable use Adopting high-quality switch, resettable motor over-temperature protection device, safer and more reliable use.
5. Safe and energy-saving lighting system shows the trend of the use of DC 12V safety special low-voltage lighting, both safe and energy-saving, bright light, and low heat.

## SPECIFICATIONS

Model Name: ZRH-T911RH-B

Input Power: 190W

Motor Power: 188W

Boost Power: 330W

Thermal Power: 50W

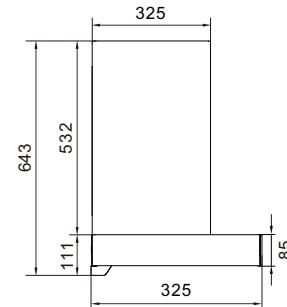
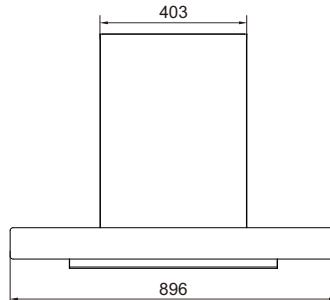
LED Lamp: 2W × 1

Voltage: 220-240V

Frequency: 50Hz

Control Panel: Sensor Touch Control

## PRODUCT DIMENSION (Unit: mm)



Zenne Infinity Sdn. Bhd. (560198-X)  
Lot 1863, Jalan Kolej, 43300 Seri Kembangan,  
Selangor Darul Ehsan, Malaysia.

Tel: 03-8948 9088

E-mail: zenne@zenne.com.my Website: www.zenne.com.my

## WARRANTY REGISTRATION

(ONLY APPLICABLE FOR MALAYSIA)

WARRANTY CARD TO BE RETAINED BY CUSTOMER		(To be completed by dealer)
Customer's Name :		
Identity Card (IC) No :		
Address :		
Email Address :		
Tel No.	House :	
Handphone :		
Product :		
Model :		
Serial No :		
Date of Purchase		
<input type="text"/>	<input type="text"/>	<input type="text"/>
Date	Month	Year

Zenne Infinity Sdn. Bhd. (560198-X)  
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E-mail: zenne@zenne.com.my  
Website: www.zenne.com.my

## TROUBLE SHOOTING

Fault	Cause	Solution
Light is on, but fan does not work	- Fan blade is jammed. - Motor is damaged.	- Turn off the unit and have it repaired by qualified service personnel.
Both light and fan do not work	- Light bulb is burnt out. - Power cord is loose.	- Replace the bulb with one of the correct rating. - Plug the unit back into the power supply.
Serious vibration of the unit	- Fan blade is damaged. - Fan motor is not securely fixed. - Unit is not properly mounted on the bracket.	- Turn off the unit and have it repaired by qualified service personnel. - Remove the unit and check if the bracket is installed correctly.
Suction performance is poor	- The distance between the unit and the cooking surface is too great.	- Adjust the distance to 65 - 75 cm.



## ENVIRONMENTAL PROTECTION

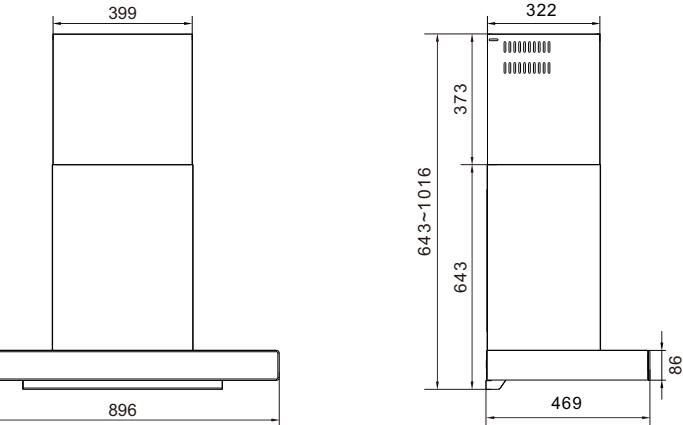
Waste electrical products should not be disposed of with regular household waste. Please recycle them at appropriate facilities where available. For guidance, contact your local authority or retailer.

By ensuring proper disposal of this product, you help prevent potential negative impacts on the environment and human health that may result from improper handling of electronic waste.

The symbol on the product indicates that it must not be treated as household waste. Instead, it should be taken to a designated collection point for the recycling of electrical and electronic equipment.

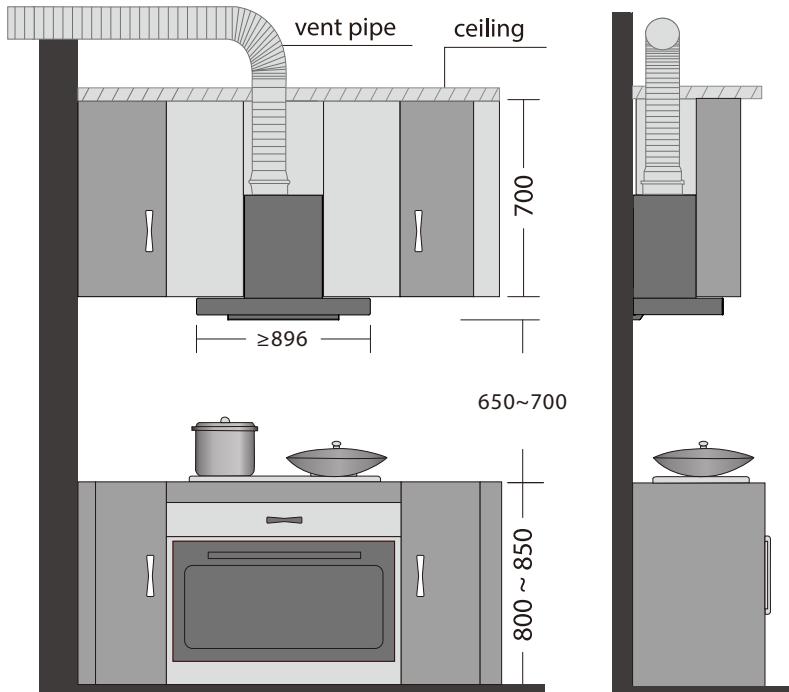
Disposal must be conducted in accordance with local environmental regulations.

For more detailed information on treatment, recovery, and recycling of this product, please contact your local municipal office, household waste disposal service, or the retailer where the product was purchased.



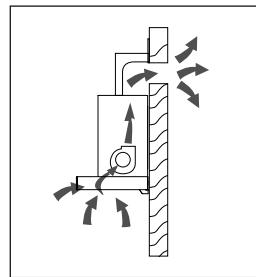
## INSTALLATION INSTRUCTIONS

Choose the type of drill bit according to the material of the wall.  
(All dimensions mentioned below are in millimeter)

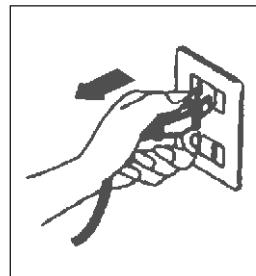


## 1. Prepare for installation:

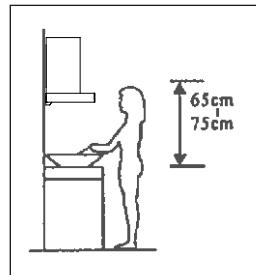
a. If you have an outlet to the outside, the cooker hood can be connected using an extraction duct, as shown in the illustration below. The duct can be made of enamel, aluminum, flexible piping, or other non-flammable materials.



b. Before installation, make sure to switch off the unit and unplug it from the power outlet.



c. For optimal performance, the cooker hood should be installed at a height of 65 -75 cm above the cooking surface.



## MAINTENANCE

Before cleaning, switch off the unit and unplug it from the power source.

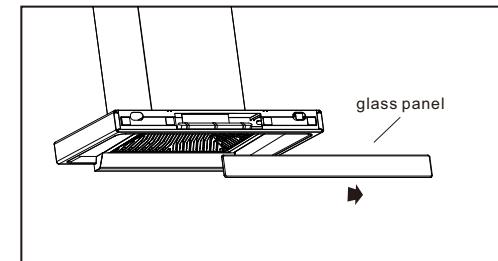
### I. Regular Cleaning

Clean the unit regularly using a soft cloth moistened with lukewarm water and a mild household detergent.

**Do not** use metal scouring pads, harsh chemicals, abrasive materials, or stiff brushes, as these may damage the surface.

### II. Bulb Replacement

1. Switch the unit off and unplug the appliance.
2. Use a flat-head screwdriver or a small knife to gently pry out the light fixture. Pull out the connecting plug, and you can remove the light fixture.
3. Unscrew the incandescent bulb.
4. Replace with the same type and rated bulb/lamp.



## 5. Auto-clean Button

When the unit is powered on, press the Auto-clean Button once to activate the hot cleaning function. The indicator light on the Auto-clean Button will remain lit, signaling that the function has started.

The hot cleaning process includes the following steps:

- The heating module will operate for 10 minutes.
- After 10 minutes, the Auto-clean indicator will begin to flash.
- The fan will then run at high speed for 1 minute.

Upon completion, two "ding-dong" sounds will be heard, and the range hood will automatically return to the powered-on state.

You can cancel the hot cleaning at any time during its operation by pressing either the Auto-clean Button or the Power Button.

**Note:** When the hot cleaning function is active, all other function buttons—except for the Lighting Button, Auto-clean Button, and Power Button—will be locked and non-functional.

## 6. Gesture Function

### (1) Power-On/Standby Mode:

- Swipe from left to right over the two gesture sensors:
  - The Power, Light, and Speed indicators will light up.
  - The light turns on, and the fan starts at F2 speed.
  - Swipe again: the fan switches to F1 speed.
  - Gears cycle through F1 → F2 → F1 with each swipe.

### (2) While Fan is Running:

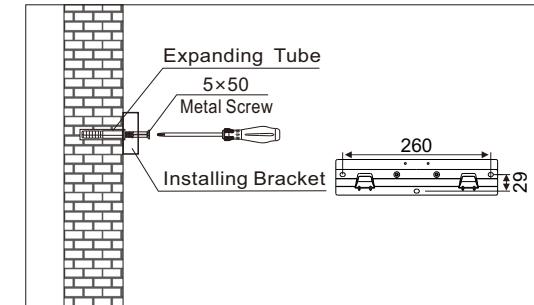
- Swipe left to right: Changes the fan speed (cycles F1 ↔ F2).
- Swipe right to left:
  - The Power and Speed indicator lights will flash.
  - The fan shifts to F1 speed, and the range hood enters 3-minute delayed shutdown mode (light included).
  - After 3 minutes, the unit shuts down automatically.
  - Swipe right to left again during this delay to immediately turn off the entire unit, including the lighting.

### (3) Gesture Function Settings:

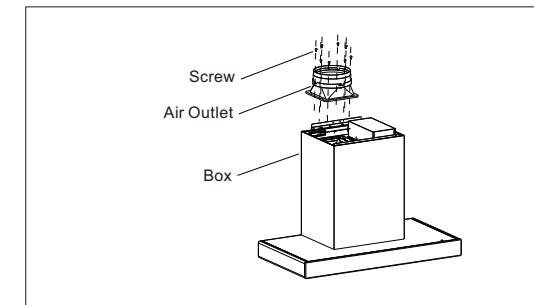
- The gesture function is enabled by default.
- To disable the gesture function:
  - Long-press the Light Button for 3 seconds.
  - The buzzer will sound a "ding-dong."
  - The Light indicator will flash for 3 seconds and then return to its normal state, confirming that gesture control is disabled.
- To re-enable the gesture function:
  - Option 1: Power off and then power on the unit.
  - Option 2: Long-press the Light Button for 3 seconds. The buzzer will sound a "ding-dong," and the Light indicator will flash for 10 seconds, indicating the gesture function is enabled.

## 2. Installation (External Venting)

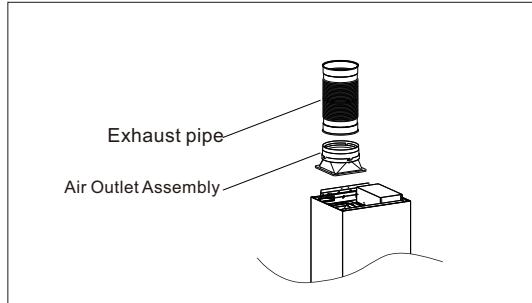
**Attention:** Please follow the safety warnings provided in the instruction manual regarding appliance operation when air is being vented outside. When the range hood is used simultaneously with other appliances that rely on energy sources other than electricity (such as gas), the negative pressure in the room must not exceed 4 Pa ( $4 \times 10^{-5}$  bar).



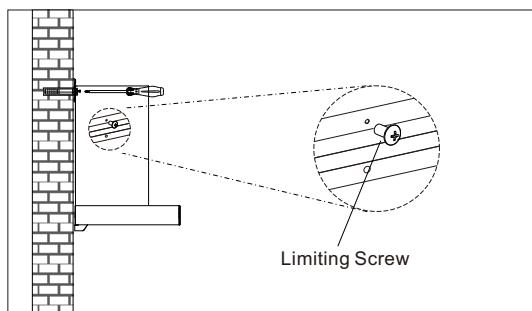
Determine the exact positions for the mounting holes on the wall according to the dimensions of the installation bracket. Drill the holes using a  $\Phi 10$  mm impact drill, insert the expansion plugs securely into the holes, and then fasten the installation bracket to the wall using **M5 × 50 wood screws**.



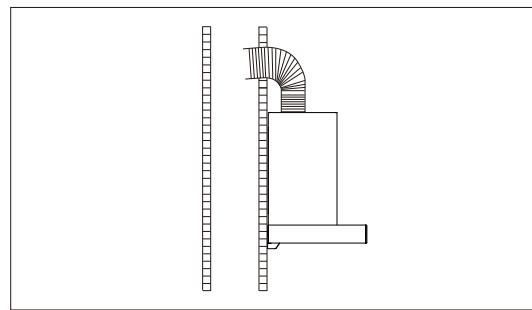
Remove the pan head screw from the air outlet cross slot located at the top of the unit. Align the outlet component with the designated hole position, then reattach and secure it to the unit using the previously removed screw.



Insert the clasp on the outlet joint (with the step at one end) into its corresponding slot. Then align it with the clasp on the outlet and press it firmly down until it locks into place.



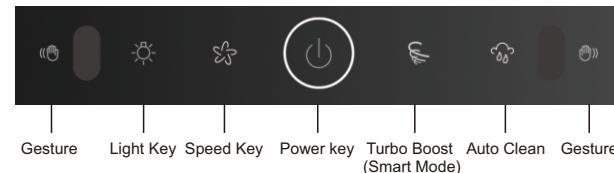
Lift the cooker hood and align the hanging holes on the back of the unit with the hooks on the installation bracket. Then, secure the limiting screw (provided in the accessory bag) into the designated hole on the installation bracket to prevent the hood from accidentally falling.



If you need to connect to a shared flue, ensure that the exhaust pipe is not inserted too deeply, as this may affect the ventilation performance.

## Function Operation

This cooker hood is operated with a gesture control and a feather touch control panel



### 1. Power key

- In the powered-on state, press the Power key once. The indicator light will turn on, and the device will enter standby mode.
- Press the Power key again to turn off the indicator light and exit standby mode, returning to the powered-on state.
- If the Power key indicator remains on and there is no operation for 3 minutes, the indicator will turn off automatically, and the device will enter the powered-on state.
- While motor is running, press the Power key once to activate the 3-minute delayed shutdown mode. The indicator will flash, the fan will switch to F1 gear, and after 3 minutes, the unit will shut down automatically.
- To cancel the delayed shutdown during this period, press the Power key again to immediately power off the unit.

### 2. Light Key

- When powered on, press the Light key once to turn on the illumination lamp; the indicator light will also light up.
- Press the Light key again to turn off the lamp and indicator.
- The Light key operates independently and can be used even while the fan is running.

### 3. Speed Key

- In standby mode, press the Speed key to enter high gear (F2); the indicator will stay on.
- Press the Speed key again to switch to low gear (F1); the indicator will flash.
- The fan speed cycles between F2 and F1 with each press. It will repeat.

### 4. Turbo Boost (Smart Mode)

- In standby mode or during operation, press the Turbo Boost (Smart Mode) key to activate Smart Mode.
  - The Turbo Boost indicator will stay fully lit.
  - Other indicators will be half-lit.
  - The fan will enter Smart Mode operation.

#### To exit Smart Mode:

- Long-press the Turbo Boost key for 3 seconds to force the unit to enter Turbo Boost mode.
- After 3 minutes of operation, it will automatically return to Smart Mode.